

## THE RELAXATION ZONE ETIQUETTE

The Relaxation Zone is a place where you seek relaxation, health and comfort. That is why, and also for your safety, we created the rules of savoir-vivre for our Guests. We would like all people using the hotel Relaxation Zone to feel safe and free.

- We recommend booking the treatments 2-hours before. Thanks to this they will take place in time convenient for you.
- Please check in 15 minutes before booked treatment to ensure proper time for preparation.
- Being late is taking the time of the treatment.
- We recommend a short shower before the treatments. It will have positive preparation for the cosmetics we use.
- In consideration of your relaxation we recommend muting mobile phones.
- We do not recommend heavy meals before the treatments and massages.
- We do not serve alcohol in the Relaxation Zone – it is strictly prohibited.
- We reserve the right to refuse the treatment people under the influence of alcohol or drugs.
- Children under 16 can use the Relaxation Zone offer only upon agreement or in the presence of parents or guardians.
- In case of resignation we kindly ask for information max. 1.5 hours before the planned treatment.
- In case of any questions our staff is here to help you.

